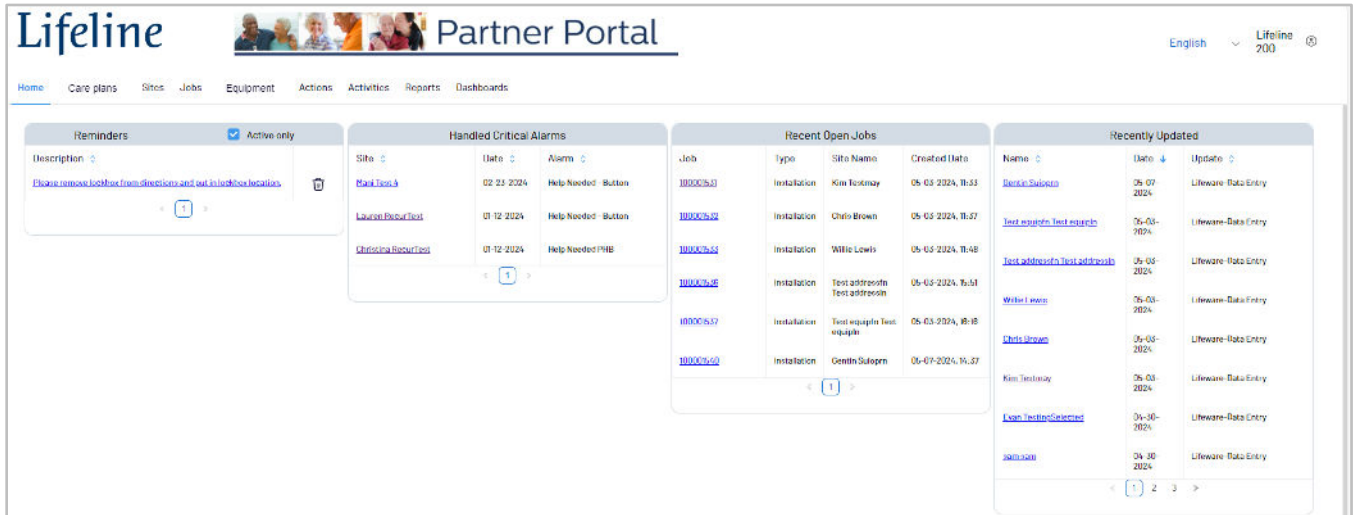# Partner Portal- Home Dashboard

When you log into the portal, it will bring you to the dashboard. The Home Dashboard has two sections. There are tabs at the top of the page that allow you to access detailed information on your program subscribers, support adding new subscribers to your program and pull reports. In second section of the Home Dashboard, you will see a dashboard summarizing important activities regarding your subscribers.
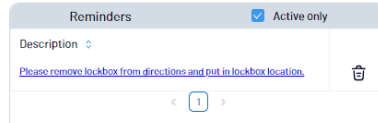
Dashboard Details

The dashboard presents list view of four activities for your program: Reminders, Handled Critical Alarms, Recent Open Jobs and Recently Updated.

Section	Detail
1	**Navigation Menu** **Home** – Dashboard **Care Plans** – Option to add new subscribers or update existing subscriber care plan details **Sites** – View existing sites (location of subscriber equipment) **Jobs** – View job status (new install, swap, service) **Equipment** – Inventory of equipment **Actions** - **Activities** - **Reports** – Report on existing sites and inventory **Dashboards** – not currently an active option in the portal

2	**Reminders** – The portal allows you to set reminders on any important actions you may need to complete. **Reminders** ☑ Active only Description ⇅ Please remove lockbox from directions and put in lockbox location. 🗑 ‹ [1] ›
3	**Handled Critical Alarms** – Displays the site name, date of incident and type of alarm. There is a link available for each alarm that allows you to go to the site. **Handled Critical Alarms** 	Site ⇅	Date ⇅	Alarm ⇅
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Alyse B2BTesting	01-03-2024	Fall Detected AutoAlert
Alyse B2BTesting	01-03-2024	Help Needed PHB
Lainey B2BTesting	01-03-2024	Help Needed - Button
Lainey B2BTesting	01-03-2024	Help Needed - Button
Lainey B2BTesting	01-03-2024	Help Needed - Button	 ‹ [1] ›
4	**Recent Open Jobs** – summary of any open jobs. **Recent Open Jobs** | Job	Type	Site Name	Created Date
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100001531	Installation	Kim Testmay	05-03-2024, 11:33
100001532	Installation	Chris Brown	05-03-2024, 11:37
100001533	Installation	Willie Lewis	05-03-2024, 11:48
100001536	Installation	Test addressfn Test addressln	05-03-2024, 15:51
100001537	Installation	Test equipfn Test equipln	05-03-2024, 16:16
100001540	Installation	Gentin Suioprn	05-07-2024, 14:37	 ‹ [1] ›
5	**Recently Updated** – Presents any sites that with recent updates. **Recently Updated** 	Name ⇅	Date ↓	Update ⇅
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Dollivan, Dolly	12-11-2023	Portal-Data Entry	 ‹ [1] ›